



PRESS RELEASE

Delta Cargo Expands DASH Critical & Medical shipment locations

ATLANTA, November 28, 2017: Following the successful introduction of Delta Cargo's DASH Critical & Medical earlier this year, the service is now available from 15 U.S. locations with the product launching from Boston today. Further expansion is planned next year.

DASH Critical & Medical is the first fully GPS-enabled, same-day product offered by a U.S. freight and passenger carrier. The service provides real-time tracking and monitoring of any eligible shipment, and customers can ship items up until 45 minutes prior to scheduled flight departure.

DASH Critical & Medical is now available from fifteen locations nationwide namely Atlanta, Boston, Chicago, Cincinnati, Detroit, LaGuardia (New York), Los Angeles, Memphis, Minneapolis, Orlando, Rochester (New York), Salt Lake City, San Francisco, Savannah and Seattle with service to 89 mainland U.S. destinations and Hawaii.

Customer response to the product has been strong, Todd Sand, North East Regional Transportation Manager, Antech Diagnostics said:

“We started using DASH Critical & Medical because we were in need of a good way to track our packages from drop off to pick up. We liked the idea of having an extra 15 min to tender our boxes and the guaranteed 45 min off load time but what really caught our eye was the GPS that is attached to every package. The GPS took a huge load off our shoulders, knowing that if something happened we would know where the box was and could retrieve it in minutes. Our experience using DASH Critical & Medical has been fantastic.”

DASH Critical & Medical shipments have clearly visible, unique pink packaging and include GPS tracking that is proactively monitored by a dedicated team throughout the journey. This helps to ensure that important shipments are in the right place at the right time throughout the shipping process.

Delta’s DASH Critical & Medical offers premium domestic service for time-sensitive, small packages such as medical commodities, legal documents, essential machinery parts and aircraft on the ground (AOG) components.

If delivery is impacted by irregular operations, such as limited flying due to bad weather, the monitoring team will proactively contact local airports to help coordinate the export, transfer and import of all DASH Critical & Medical shipments. DASH Critical & Medical is applicable

for all Domestic shipments and also available for anyone shipping items less than 16 oz.

DASH Critical & Medical shipments are backed by a service-level guarantee when the shipment is pre-booked electronically. 100% of freight charges will be refunded if the shipment arrives over 45 minutes after the actual flight arrival time.